

## Cloud integration liberates 200,000 GBP to support services delivery

Southampton City Council is the unitary authority for Southampton on the South coast of England, comprising approximately 254,000 residents. The adoption of modern digital services would go far in streamlining service delivery, enhancing the citizen experience, and maximizing efficiency.

### INFO

**INDUSTRY:** Local government  
**SIZE:** Population approx. 254,000  
**LOCATION:** Southampton, UK  
**PRODUCT:** Unit4 Enterprise Resource Planning (ERP)

## The Challenge

With digitization comes data. Lots of it. The council operates more than 400 services. Citizens regularly cross between them, from housing, to leisure, to social, to other services. Until recently, much of the data underpinning these services was locked in separate, fragmented silos, undermining the opportunity to deliver joined-up, value-based service.



## How did Unit4 help?

- Complete, connected Unit4 ERP cloud suite, spanning finance, procurement, HR, payroll, and more
- Intuitive to use, automates routine tasks, and provides the timely, graphic insights to make faster, more informed decisions
- Citizens benefit from digital self-service, faster joined-up support to enquiries, and improved value for money



## Achievements

### Cloud agility

Cloud model drives improved collaboration and increased resilience

### Streamlined HR

With unified HR and payroll, 500 hours of worker time and £80,000 saved annually

### Smart finance

Single, golden record of finance, shared by all stakeholders, making finance a business partner

**“Unit4 is making the council smarter and more agile. By automating and streamlining processes in the cloud, as well as introducing self-service, Southampton City Council can direct more resources to front-line services.”**

Helen Baker, ERP Support and Development Manager, Southampton City Council

## Impacts

**£200,000**

Total savings channelled into services delivery

**£250,000**

Total procurement savings



Annual HR staff time savings

For more information, go to: [www.unit4.com](http://www.unit4.com)

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