Kinetic IT

kinetic **IT**

Smarter, stronger operations for competitive advantage

Kinetic IT, a leading enterprise solution provider, delivers to large and complex environments in sectors including government, corporate, resources and utilities.

INFO

INDUSTRY: Professional Services

SIZE: 1,200 employees

LOCATION: Australia

PRODUCT: Unit4 Enterprise Resource Planning (ERP)

The Challenge

Slow processes and inaccurate workflows and data hampered competitiveness. The company needed to improve efficiency and accomplish visibility to support decision making. In addition, they needed to support payroll for a fast growing staff.
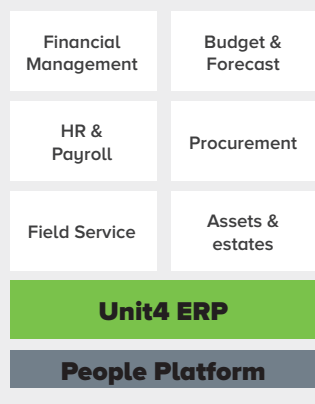
How did Unit4 help?

- Introduced business process automation for project initiation and amendments.
- Replaced Epicor, QuickBooks, Paypac and manual forms of entry with a single source of truth for HR/Payroll data.
- Replaced manual timesheets with staff self- service for online absence, time and expense entry.

Financial Management	Budget & Forecast
HR & Payroll	Procurement
Field Service	Assets & estates
Unit4 ERP	
People Platform	

Achievements

Better visibility and decisions
Accurate data enables trustworthy forecasts, which in turn means management can allocate resources and respond to opportunities.

Improved operations
Timesheet completion rose 13% through self service. Improvements in timesheet accuracy led to quicker billing time and precision, which improved customer satisfaction.

More work, same staff
Overall employee count doubled since go live but the number needed for transactional finance, payroll and project admin remained the same.

"We wanted to automate transactions, provide mechanisms of control and risk management to refocus efforts on supporting decision making. We had grown exponentially and could no longer manage the business on 'gut feel' or 'entrepreneurial spirit'."

Russell Decent, CFO Kinetic IT

Impacts

94%
Improvement in forecasting accuracy

97%
Timesheet completion rate, up 13%

47%
Decrease in billing time

UNIT4