

Digital transformation... taking finance to the next level

Metro Vancouver is a federation of 21 municipalities, one Electoral Area and one Treaty First Nation that provides core utility services to more than 2.5 million people. Its services help keep the region one of the most livable in the world.

INFO

INDUSTRY: Public Sector
SIZE: 2.5 million citizens
LOCATION: Canada
PRODUCT: Unit4 Enterprise Resource Planning (ERP)

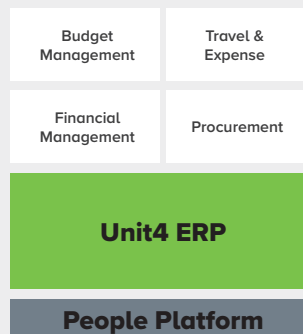
The Challenge

Metro Vancouver sought to improve its financial operations with a more streamlined and automated digital business model to reduce duplication and paper processes and create a centralized bank of financial information.



How did Unit4 help?

- Data centralization and elimination of redundant systems. One source of financial information
- Automated workflows and enhanced reporting and system access
- Flexi-fields to enable the entry of unique information tailored to Metro Vancouver
- Intuitive user experience
- Standardized procurement



Achievements

Power reporting

Reports are accurate, comprehensive, up-to-date, and available to users when they need them.

Manual no more

Processes are fast, automatic and produced electronically, preventing duplication, and allowing for more value-added services. Staff can focus on high level work.

Simplicity

Financial information is available in one integrated and centralized, easy-to-use system. The data is sound, reliable and trustworthy.

“Unit4’s digital capabilities, self-service reporting features, flexi-field functionality and user-friendly screens best met our needs and provided us with the opportunity we were looking for to take our business to the next level.”

Linda Sabatini, Finance Operations and Systems

Impacts

30%

Elimination of system integrations, requiring less technical support

20%

Average reduction in processing time in finance activities to free staff to focus on high value activities.
 34 days reduction on time spent annually on records documentation



Dramatically fewer errors through code completion and validation. One central source of information